

Support throughout your ZTALMY[®] treatment journey

ZTALMY One[™] is a comprehensive support program that provides resources and education to help navigate the process from prescription through insurance coverage to receiving the first ZTALMY shipment. ZTALMY One provides ongoing support so you can focus on being there for your loved one.



Patient Care Coordinators

Patient Care Coordinators (PCCs) will be your point of contact every step of the way throughout the prescription journey.



Cost & Coverage

Whether your family is insured, underinsured, or not insured at all, ZTALMY One is committed to access and affordability.



Delivery Made Easy

ZTALMY doesn't require pick-up at the pharmacy. It's delivered right to your door.



Pharmacist Counseling

Pharmacist support is available by phone 24/7 to answer questions and share information about ZTALMY.

Visit [ZTALMY.com](https://www.ztalmy.com) for additional resources and information about ZTALMY and ZTALMY One.


Ztalmy[®] 
(ganaxolone) oral suspension | 50 mg/mL


Ztalmy^{one}[™]

You and your doctor have made the decision to start ZTALMY®.

What happens next?

ENROLLMENT FORM

Your doctor will submit a prescription using the ZTALMY One™ enrollment form. Be prepared to provide the following information to help process the prescription and determine insurance coverage for ZTALMY:

- Caregiver and patient demographics
- All insurance info, including copies of insurance cards
- Communication preferences
- Your signature acknowledging you consent to share your information with ZTALMY One (HIPAA authorization)

1

A Patient Care Coordinator (PCC) will call you within 24 hours to walk you through what to expect.

It's important to answer calls from 1-844-ZTALMY-1 (1-844-982-5691) to ensure your prescription is processed in a timely manner.

2

ZTALMY One will check to see if ZTALMY is covered by your insurance and will work with your doctor to support any issues that arise.

During this time, your PCC will provide frequent updates, so you are well informed on the prescription status throughout the insurance confirmation process.

4

Within a few days of scheduling, ZTALMY will be delivered right to your door by FedEx.

Someone 18 years or older must be home to sign for the package.

3

Upon confirmation of coverage, your PCC will call to provide an update and schedule ZTALMY delivery.

5

A pharmacist call will be scheduled to ensure you have all the necessary information before starting ZTALMY.

6

Your PCC will call every month to check in and schedule delivery of your refill.

Be sure to let the PCC know of any insurance changes or changes to your loved one's weight that may affect dosing.

Exact steps and timing are dependent on insurance confirmation and ability to connect with necessary parties throughout the process.

Any questions? Call ZTALMY One at 1-844-ZTALMY-1 (1-844-982-5691). Patient Care Coordinators are available Monday through Friday, 8am-8pm ET, and pharmacists are available 24/7.

To learn more about ZTALMY One and the prescription process, watch [this video](#).



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